# Comprehensive Business Plan for Narnitude

### 1. Summary

Narnitude aims to revolutionize childcare by integrating advanced AI and machine learning to provide personalized and interactive experiences for children, particularly those with special needs or trauma histories. The main product (application) is a digital companion that fosters entertainment, educational growth, and emotional support. Most importantly, Narnitude creates an interface for caregivers to connect to children without interfering with their entertainment, which will be quite helpful through trauma care for children. We seek funding to further develop our AI models, expand our content library, and bring this innovation to families worldwide.

#### 2. Introduction

Do you remember when we were kids, we had toys like Tamagotchis? These were tiny gadgets with LCD screens where we took care of a digital pet. At Narnitude, we were wondering if we could have Tamagotchis, where the creature inside takes care of children instead. By talking to them and designing custom-built games and other educational, interactive media based on the unique situation of each kid. With modern machine learning, this idea sounds like a magical possibility, and with special features, even a necessity.

#### 3. About Narnitude

Narnitude is, for the purpose of childcare. Users, mainly children, especially children with a history of trauma, may log into the mobile app, where they will freely interact with one of our friendly mascots. Through these interactions, the model will develop a behavioural pattern, based on which it can suggest entertainment and educational material to each specific child. A psychologist or other specialists supervise these materials and the process each kid needs to go through.

Narnitude is a child assistant application that mediates the connection between caregivers, specialists, psychologists and children. In many cases, the service will facilitate communication between adults and children with special needs, functioning as a medium between children and their helper adults.

The need for such services arose when our team observed and studied a huge shift in digital lifestyle among the younger generation. As they wish for the **company through their gadgets**, they prefer that everything be **highly modified and personalized** to address their **specific needs**. Moreover, the idea of such an app would cater to special needs. Throughout the history of psychotherapy, a variety of communication difficulties have been recorded and recognized, which shows that trust is a key issue when it comes to approaching victims of trauma. After due consideration and preliminary study phases, our team decided to train the model for children who have experienced a form of trauma in their lives. This may include survivors of sexual abuse, refugees, children in conflict areas, etc.

We highly value the feedback of our consultants, especially those who work in psychology fields and have experience working with actual cases. Therefore, our model will initially be developed by them and

their research. Although the app can function as a stand-alone product, its competitive advantage lies in the fact that our collaborators, mainly researchers and caregivers, can facilitate its user experience development through multiple feedback mechanisms and the development of its AI model.

Finally, we wish to emphasize that for our team, AI is not just another gimmick that should be added to every product in every sector. In our case, however, AI is the necessary tool to move ahead with an endeavor tried by many professionals: dealing with children with special needs in a one-on-one setup, despite the obvious limitations in time and resources. With the new advances of machine learning, that is a possibility, and we wish to move towards that future.

### 4. Market Need and Opportunity

The childcare market is in need of innovative solutions that can provide personalized and interactive experiences for children. Studies show that personalized learning and interactive play can significantly benefit children's development, particularly for those with trauma. Narnitude aims to fill this gap with its playful approach.

Narnitude distinguishes itself by transforming traditional psychological treatment into a more dynamic and integrated experience. Our platform enhances in-house treatments by extending therapeutic activities into daily routines. It is designed to adapt seamlessly to the unique needs of each individual, ensuring an environment that is both comfortable and secure. By leveraging the power of data while prioritizing privacy, Narnitude creates a more intuitive and efficient treatment process. This not only improves the success rate of current treatment methods but also increases the revenue potential for psychologists, institutes, and hospitals by enabling more effective and personalized care.

#### **Target Audience**

(In order of approach priority)

- Private psychologists
- Psychology institutes
- Families with small children
- Children with PTSD
- Kids hospitals
- Research institutes specializing in child psychology and trauma

#### **Customer Segments**

- Research institutes and schools that may need special plans according to their needs. (In these B2B cases, the model can be tailor-made for special purposes to meet the demands of our clients.)
- Parents usually do not have adequate time to spend with their children. (B2C)

### **Potential Competitors**

The Table Here:

https://docs.google.com/spreadsheets/d/1uT2Tt1C0w5m0oUc17Vmv5CjLGyuf5lAmxksUCmZS7TA/edit?usp=sharing

### 5. Technology and Innovation

Our technology includes advanced machine learning and AI models to create a highly personalized experience for each child. The AI learns from the child's interactions and adapts to provide tailored educational content and activities. In addition, we will feed the database with the newest academic data and findings in the field. This ensures that each child receives the support and engagement they need based on a multitude of parameters that may be set by their parents or other caregivers or suggested by the app.

This Section Needs More Development as the Product Proceeds.

## 6. User Experience

A typical user journey would include entering the app, requesting entertainment, and, as a result, receiving an interactive game that could also help the child learn basic arithmetic. The service will mainly function as a childcare tool for parents. However, the target audience is not limited to parents, as children may also feel the need to use the service.

This Section Needs More Development as the Product Proceeds.

## 7. Unique Selling Proposition (USP)

The service's unique selling point is its personalized and highly customizable experience. As the model develops in the background, it will increase user satisfaction through metrics that our team will acquire via further studies and research collaborations with academic institutes. This will ensure a solid base for our future developments. [This will also gamify the process of joining the app as the older users will have further developed their mascot friends].

Moreover, this service is designed to address the actual needs of children, parents, and their caregivers, thus the app being designed through a human-centered approach. In addition, the service is highly scientific and data-driven, ensuring caregivers' satisfaction.

#### Positioning and Long-Term Vision

Narnitude positions itself as a professional platform that transcends being just a short-term solution. Our long-term vision is to establish Narnitude as a reliable and consistent partner in the childcare and therapeutic space, known for its interactive and collaborative approach with potential partners. We promise to deliver an all-in-one solution that not only meets the current needs of our users but also offers the flexibility to integrate additional components as required. This premium positioning reflects our commitment to quality, continuous updates, and a professional sales channel that underscores the value we bring to our partners and users.

#### 8. Business Model

What Narnitude offers is more than just software—it's the intuition embedded into therapy. Our platform is designed to intuitively understand and adapt to the needs of children and their caregivers, providing ongoing support that enhances the therapeutic process. This ongoing process mirrors our commitment to continuous learning and adaptation, both in our product offerings and in our approach to therapy. By incorporating software extensions and extra components, we ensure that our solution evolves alongside the needs of our users.

Narnitude will generate revenue through a subscription-based model, offering various service tiers. Since its main audience is children, we advise against using in-app purchases.

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#### Value Propositions

- Personalized Therapy: Tailored therapeutic activities that adapt to each child's unique needs.
- Enhanced Treatment: Extending psychological treatment beyond the clinic into daily life.
- **Intuitive User Experience:** Easy-to-use interface that ensures comfort and engagement for children.
- **Privacy and Security:** High standards of data protection and ethical AI usage.
- Scalable Solutions: Ability to integrate additional components to meet evolving needs.
- Continuous Improvement: Regular updates based on AI advancements and user feedback.

#### **Revenue Streams**

- Subscription Fees: Tiered subscription models for different levels of access and features.
- B2B Sales: Custom solutions for research institutions, schools, and hospitals.
- Licensing\*: Licensing the AI technology or content to other educational or therapeutic platforms.
- Partnerships\*: Revenue-sharing agreements with partners for co-developed features or services.

#### **Customer Relationships**

- **Supportive and Interactive:** Ongoing user engagement through the app and personalized recommendations.
- Feedback Loops: Continuous improvement through feedback from child psychologists, caregivers, and users.
- Customer Service: Dedicated support for troubleshooting and user assistance.

#### Channels

- **Mobile App:** Primary platform for user interaction.
- **Website:** For information, resources, and subscription management.
- Partnerships: Distribution through schools, hospitals, and therapy centres.
- Social Media and Online Marketing: To build brand awareness and engage with the community.

### **Key Partners**

- **Research Institutes:** Partners like universities and child development centres for R&D, data collection, and validation.
- **Technology Partners:** Al and machine learning companies for technical support and ongoing model refinement.
- Privacy and Ethical AI Organizations: Institutions like the European Data Protection Supervisor (EDPS) for guidance on ethical AI development.
- Educational Institutions: Schools and educational bodies to integrate the platform into educational settings.
- **Healthcare Providers:** Hospitals and clinics that specialize in child trauma and PTSD for deployment and testing.
- **Consultants:** Experts in AI ethics, child psychology, and education.

#### **Key Activities**

- Al Development: Continuous R&D to improve Al models tailored for children with special needs.
- Content Creation: Developing educational, interactive, and therapeutic content.
- **User Experience Design:** Refining the app's UX to ensure it is child-friendly and effective for therapy.
- Data Collection & Analysis: Gathering interaction data to enhance and personalize the user experience.
- Partnership Management: Establishing and maintaining relationships with key partners.
- Marketing & Sales: Building brand awareness and driving user adoption through targeted campaigns.
- Compliance and Ethics: Ensuring adherence to ethical standards and privacy laws.

### **Key Resources**

- Al Technology: Proprietary machine learning models and algorithms.
- **Content Library:** A growing repository of educational and therapeutic materials.
- **Human Resources:** Team of AI developers, UX designers, and project managers.
- Partnerships: Strong ties with academic institutions, hospitals, and research organizations.
- Brand Identity: Narnitude's reputation and positioning as a premium, professional platform.
- **Funding:** Initial capital and ongoing investment for R&D, marketing, and operations.

## **Cost Structure**

- **R&D Costs:** Ongoing development of AI models and content.
- Personnel Costs: Salaries for developers, designers, and support staff.
- Technology Costs: Cloud services, software licenses, and data storage.
- Marketing and Sales: Costs for campaigns, branding, and customer acquisition.
- Partnership Management: Costs associated with building and maintaining strategic partnerships.
- Operational Costs: Office space, utilities, and daily operational expenses.

#### 9. Traction and Milestones

We have already developed a prototype, created a proof-of-concept video demonstrating child interaction, and launched a website to showcase our work. Feedback from early testers has been overwhelmingly positive, validating our approach and technology.

#### **Next Steps**

- 1. Develop the machine learning model, most probably based on an existing model like GPT. #
- 2. Start the R&D phase to examine possible areas of development and adjust the model for children with special needs.
- 3. Establish our team and set a launch date by planning a realistic work scope and project planning.

#### 10. Future Plans

Our next steps include refining the AI models, expanding our content library, and initiating a comprehensive marketing campaign. We aim to collaborate with educational institutions and child psychologists to further enhance our offerings.

#### Possible R&D Projects (Numbers are estimates)

- 1. Development of Personalized AI Behavioral Models
  - Phase 1: Initial data collection through controlled user studies to gather interaction data.
- Phase 2: Development of machine learning algorithms to identify and respond to the unique needs of traumatized children.
- Phase 3: Testing and refining the models in collaboration with child psychologists and trauma specialists.
- Estimated Cost: €500,000
- Length: 18 months
- Potential Partners: University College London (UCL), University of Amsterdam, University of Copenhagen.

#### 2. Privacy and Ethical AI Development

- Phase 1: Develop a comprehensive ethical framework and privacy policy.
- Phase 2: Implement data anonymization and security protocols.

- Phase 3: Conduct audits and continuous monitoring to ensure compliance.
- Estimated Cost: €350,000
- Length: 12 months
- Potential Partners: University of Edinburgh, KU Leuven, University of Paris.

#### 3. Emotional and Cognitive Impact Assessment

- Phase 1: Develop assessment criteria in collaboration with child psychologists.
- Phase 2: Conduct longitudinal studies with a diverse group of children.
- Phase 3: Analyze results and iterate on the app's features to maximize positive impact.
- Estimated Cost: €600,000
- Length: 24 months
- Potential Partners: University of Geneva, Ludwig Maximilian University of Munich, University of Helsinki.

#### 11. Plan of Action

## Company Formation and Legal Setup

- Register Narnitude as a legal entity in the Netherlands.
- Ensure compliance with Dutch laws, including GDPR for data protection.
- Estimated Budget: €15,000

#### Office Setup (Optional)

- Rent office space in a suitable location, preferably in a tech hub like Amsterdam or Utrecht.
- Purchase necessary office furniture, computers, and other equipment.
- Set up utilities (electricity, internet) and purchase office supplies.
- Estimated Budget: €50,000

## Hiring and Team Building

- Recruit a core team, including AI developers, child psychologists, UX/UI designers, project managers, and administrative staff.
- Estimated Budget: €300,000

### Research and Development

- Set up R&D to develop the AI models.
- Develop interactive content for the app.
- Conduct studies to refine the app's UX.
- Estimated Budget: €200,000

## Partnerships and Collaboration

- Establish partnerships with universities, research institutes, and relevant organizations.
- Draft and sign collaboration agreements.
- Estimated Budget: €30,000

## Marketing and Branding

- Create a brand identity, including a logo, website, and promotional materials.
- Launch an initial marketing campaign to create awareness.
- Estimated Budget: €50,000

## **Operational Costs**

- Cover day-to-day operational expenses such as salaries, utilities, and office supplies.
- Purchase necessary software licenses and tools for development and collaboration.
- Estimated Budget: €100,000

## **Contingency Fund**

- Allocate funds for unforeseen expenses.
- Estimated Budget: €50,000

#### 12. Call to Action

We are seeking investment to accelerate our development and expand our reach. Join us in revolutionizing childcare with AI and help us bring Narnitude to families worldwide.

# 13. Appendix

## **Financial Projections**

- [Include detailed financial statements and break-even analysis.]

## Market and Competitive Analysis

- [Provide charts and tables summarizing the childcare market and competitors.]

## Risk Analysis

- [Outline potential risks and mitigation strategies.]